

RETURNS POLICY

Thank you for shopping at Sportswear Queensland. If you are not entirely satisfied with your purchase, we're here to help.

RETURNS

- You have 30 days to return an item from the date you received it apart from made to order items.
- Made to order items are neither refundable nor exchangeable.
- Items must be unworn, unwashed and unused with all original labels attached.
- Protective hygiene sticker must be in place for swimwear returns.

REFUNDS

- Once we receive your item, we will inspect it and notify you that we have received your returned item.
- If your return is approved, we will initiate a refund to your credit card (or original method of payment).
- You will receive the credit within 1-5 days, depending on your card issuer's policies.

SHIPPING

- You will be responsible for paying for your own shipping costs for returning your item.
- Shipping costs are non-refundable.
- In the case of an exchange, you will be responsible for paying shipping costs on your replacement item.